

Get started with ZF Rugged Tablet 12

User Quick Start Guide



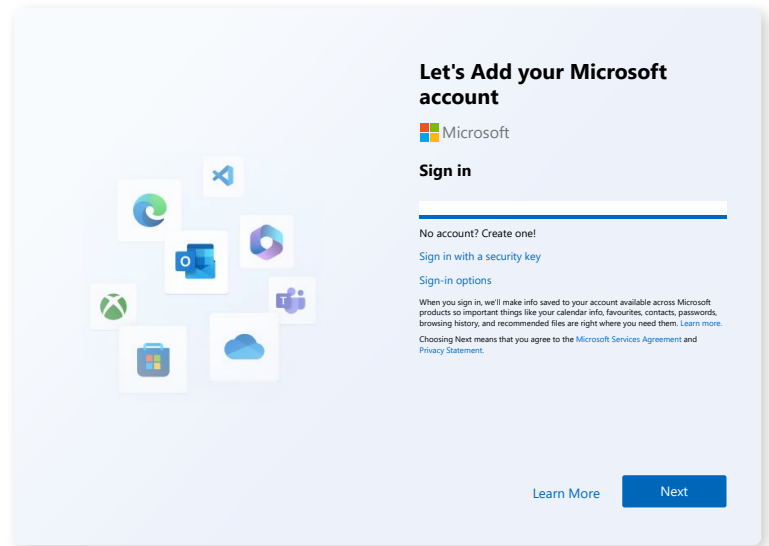
ZF [pro]Diagnostics

Step 1:

Start tablet and skip creating a new Microsoft account



To provide the most efficient onboarding experience, we advise you to give priority to complete [ZF MultiScan software installation first](#) and return to logging in or creating a new Microsoft account at a later stage.



Step 2:

Insert security dongle into USB port

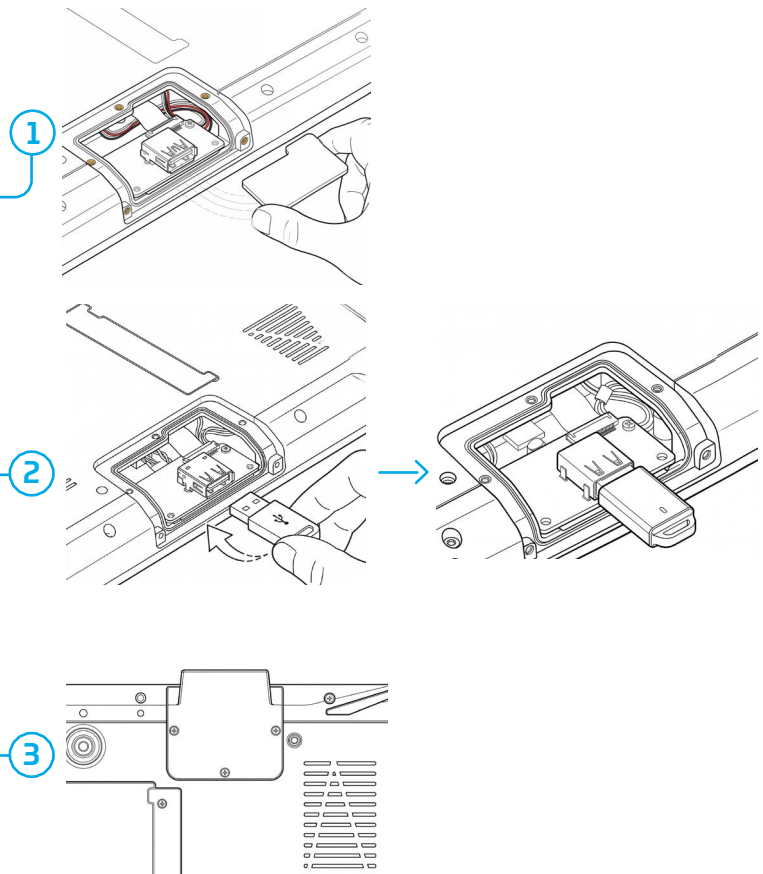


The security dongle is your [unique authentication key](#) that validates your licence. See below how to place and secure it correctly.

Unscrew and remove the flap on the top side of the tablet cover.

Place the security dongle in the USB port.

Screw the flap back into place.



Recommended Step:

Log in to Secure Gateway with your identity document

Secure Gateway is a security system in modern vehicles that acts as a firewall between external diagnostic tools like ZF MultiScan and the vehicle's internal systems. Without it, diagnostics is limited - and so is your productivity. Logging in to Secure Gateway unlocks more features securely.



You will need your ID card, passport or driver's license and a smartphone to complete this step.

Open ZF MultiScan software and select Create account in the Secure Gateway pop-up.

Select Login or Register if you are a new user.

Fill in your personal details.

Login

[Forgot password?](#)

LOGIN

[Don't have an account?](#)

CREATE ACCOUNT

or

[CONTINUE WITHOUT LOGGING IN](#)

[pro]Diagnostics MultiScan

Login

Welcome to the user management portal. Here you can manage your profile and settings.

[Forgot password?](#)

LOGIN

or

[Didn't receive a confirmation code?](#)

Register

Personal

* - the field is required

john.doe@gmail.com

.....

Allowed special characters are: !@#%&'*()_+{}|;:~<.>~

.....

John

The field match your preferred identification method (driver license, passport, etc)

Doe

The field match your preferred identification method (driver license, passport, etc)

25/09/1997

The field match your preferred identification method (driver license, passport, etc)



It is important that your registration details match your ID document (ID card, passport or driving licence), as you will need to visually verify your identity in the next step.



Congratulations! You can now start using the ZF [pro]Diagnostics tablet to run diagnostics.



Questions? Please contact our support team at support-multiscan.aftermarket-europe@zf.com



ZF [pro]Diagnostics

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